

*Office of the Citizenship and Immigration Services  
Ombudsman*

# ANNUAL CONFERENCE

October 24, 2013

National Archives and Records Administration  
Washington, D.C.



Homeland  
Security



## Panel 4: USCIS Data Systems – Why They Matter and Efforts to Improve Data Integrity

*This panel will discuss how USCIS data systems are managed and used to ensure data quality and integrity, as well as provide responsive customer service to individuals and employers seeking immigration status verification. Panelists will also discuss verification challenges and effective solutions from the perspective of the Government and the public.*

Moderator: Carrie Anderson, CIS Ombudsman's Office

Panelists:

- Soraya Correa, USCIS Enterprise Services Directorate
- Bruce Friedman, DHS Office for Civil Rights and Civil Liberties (CRCL)
- Janice Stucke, Maryland Office for Refugees and Asylees



Homeland  
Security